## Toolkit to support digital technologies for sustainability in MSMEs

A stakeholder input to the G7 digital track 2022. Compiled by PwC on behalf of the BMDV

### Toolkit to support digital technologies for sustainability in MSMEs Foreword

Dear Ladies and Gentlemen,

esteemed participants,

Micro, Small and Medium-sized Enterprises (MSMEs) are essential to the achievement of the ambitious climaterelated targets set out in the Paris Agreement. They are important drivers of technological change and developers of new green business models and practices to reduce their environmental footprint. Digital technologies and technical innovation are another key to achieve the set sustainability targets. Hence, it is becoming increasingly important to connect digital strategy with sustainability.

In the Ministerial declaration of May 2022, the G7 emphasized the potential of digitalization for the environment and climate. To harness this potential, the G7 committed to bring together our stakeholders to gather expertise on the potential of digitalization and policy measures to help the private sector, MSMEs in particular, to better use digital technologies to reduce their environmental footprint, including via digitally enabled business models. Exemplary policy measures are compiled in 11 fields of action in order to show political decision-makers at all levels how they can support MSMEs in the three aspects of information, financing and regulatory framework conditions.

As part of this initiative, the BMDV commissioned PwC to compile input, best practices, insights, data and stakeholder needs in order to develop a toolkit based on stakeholder expertise. Based on two online surveys with G7 stakeholders, interviews and complementary desk research, this input was outlined for discussion and finalization through the stakeholder discussion in the final stakeholder event on 31 November 2022.

Through this workshop, we had the opportunity to discuss the toolkit and to receive your feedback.

#### Federal Ministry for Digital and Transport



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Significance of MSMEs in the G7 – The need for decisive action on climate protection

Toolkit to support digital technologies for sustainability in MSME

## Ministerial Declaration of the G7 digital ministers

## "

We will bring together our experts and stakeholders under the German G7 Presidency, including for an event in the second half of 2022 with an aim to:

#### develop a toolkit that identifies:

 the potential of digitalization and policy measures to help the private sector, MSMEs in particular [...] for reducing their environmental footprint

#### By sharing approaches and suggestions for:

- enhancing transparency and creating incentives to increase energy and resource efficiency [...];
- promoting energy-and resource-efficient production, use, reuse, and disposal of hardware and software, including new digital technologies [...]"





### Seven categories serve as contextual framework

**Environmental Footprint** is "the effect that a person, company, activity, etc. has on the environment, for example the amount of natural resources that they use and the amount of harmful gases that they produce" (Cambridge Business English Dictionary)

In the context of this toolkit, **we focus on 7 categories** aimed at reducing the environmental footprint. The categories are the primary impact areas and serve as a contextual framework for the research and the development of policy measures. The categories were developed in light of a Questionnaire with experts from the G7 administrations and are consequently used for this toolkit.

1. Climate Neutrality

5. Renewable Energy

7. Innovation Promotion

2. Resource Consumption

- 6. Circular Economy
- 3. Energy Efficiency through Digital Tech
- 4. Energy Efficiency of Digital Tech

G7 digital experts confirm the importance of the categories G7 Questionnaire considers "Circular Economy" and "Energy Efficiency through Digital Tech" most important to reduce environmental footprint in MSMEs

#### **Rating Scale**

• Rating scale reached from 1 - "not relevant" to 5 - "extremely relevant"

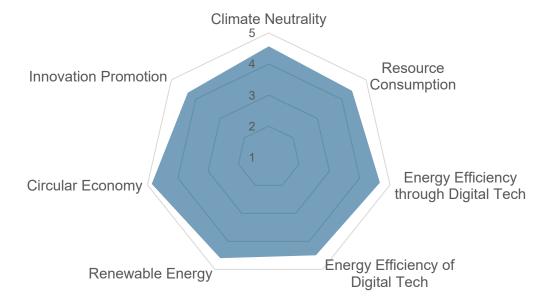
	1	2	3	4	5	
not relevant	0	0	0	0	0	extremely relevant

#### Average evaluations of factors

Climate Neutrality	4.6
Resource Consumption	4.4
Energy Efficiency through Digital Tech	4.7
Energy Efficiency of Digital Tech	4.5
Renewable Energy	4.6
Circular Economy	4.9
Innovation Promotion	4.3

#### Average evaluations and first insights

- "Circular Economy" valued with the highest average evaluation
- High rating of all factors, average evaluation over 4.5
- "Energy Efficiency through Digital Tech" and "Renewable Energy" valued above average evaluation of all factors



### MSMEs play a major role in the G7 economies MSMEs add value in every sector of the economy and are an important provider of employment

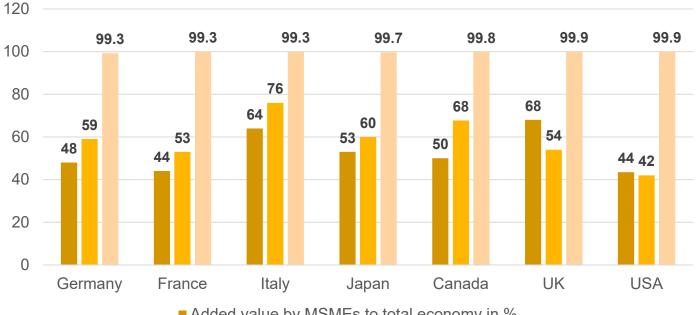
Micro, Small and Medium-sized Enterprises (MSMEs) are the backbone of the G7 economies. They represent over 99% of all businesses in all G7 countries and play a key role in adding value in every sector of the economy. Additionally, MSMEs are major job creators, providing the majority of employment in almost all G7 economies.

Traditional crafts companies, start-ups, family-owned companies, self-employed people, freelancers, pioneering high-tech firms, regional suppliers, and global manufacturers: all these different types of businesses can be considered a MSME, making diversity an essential hallmark of the MSME sector.

MSMEs are drivers of innovation. As such they are a key partners in developing solutions to challenges such as climate change, resource efficiency and social cohesion. Through their strong local ties and direct communication with customers, MSMEs are often particularly responsive to changes in the market.\*

These traits make MSME important partners in the digital transformation of the G7 economies and in the struggle against climate change.

\*Source: German Federal Ministry for Economic Affairs and Energy (2019)



#### Share of economic output and employment\*\*

- Added value by MSMEs to total economy in %
- Share of total employment in %
- Share of total enterprises representing MSMEs in %

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## Definition of MSMSEs in the G7 and their commonalities

MSMEs are defined by size, number of employees and economic parameters



#### **Enterprise Size**

- In the EU, companies with fewer than 250 employees are classified as MSMEs. However, the <u>EU definition</u> is applied differently in some EU member states
- In Japan, a distinction is made between industries: in the retail industry 50 employees or fewer/ in the manufacturing industry 300 or fewer
- In Canada companies up to 499 employees are defined as MSME
- The United States are a statistical outlier: MSMEs are defined according to industry affiliation: Max. 100 employees in the furniture trade / up to 1500 employees in the semiconductor industry
- Summary findings: with the exception of the USA, MSMEs are limited to a maximum of 500 employees



#### **Economic Parameters**

- EU: Maximum turnover of 50 million euros per year or a maximum balance sheet total of 43 million Euros
- In Japan, capital is measured: retail up to 363,000 Euros / manufacturing industry max. 2.1 million Euros
- In Canada, financial parameters are not considered for the definition of MSMEs
- USA: Average annual revenue of max. 1.9 million euros for Soybean Farming Industry / up to 40 million euros annual revenue for oil and gas enterprises
- In Japan and the USA, industry-specific maximum values are sometimes lower
- Summary findings: MSMEs are limited to a turnover or balance sheet total of max. 50 million euros



#### **Commonalities**

- MSMEs are the backbone of the G7 economies. They represent the vast majority of enterprises and add value in every sector of the economy
- MSMEs are an engine of innovation. An iea study showed, that the in the United States and the European Union, MSMEs are responsible for almost 20% of research and development
- In the United States, more than 35% of crossborder patents are filed by MSMEs

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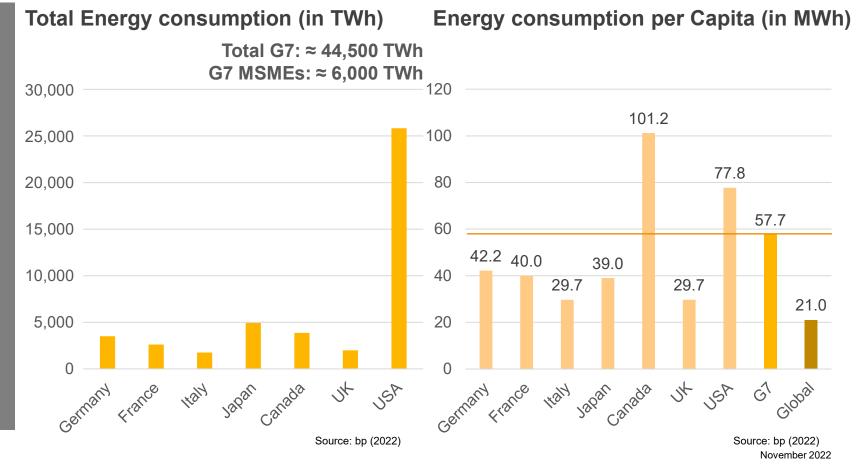
There is high energy consumption in all G7 countries The G7 countries have a significant share of global energy consumption,

considerably above the average on a per capita basis



of the global energy consumption is caused by MSMEs\* (estimate of IEA, 2015)

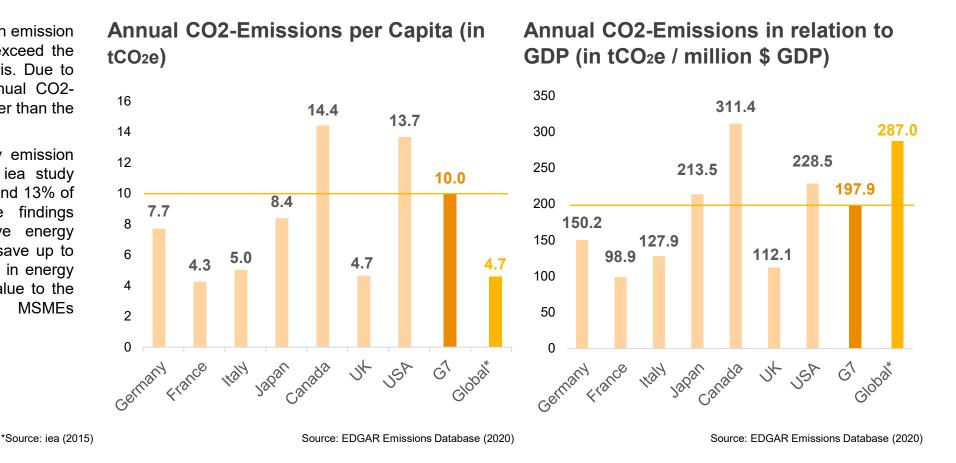
\*The current data situation is incomplete. Other estimations range from 11% (UK) to 20% (Italy)



### The G7 carbon emission levels remain at a high level While the G7 emissions per capita exceed the global average, its emissions in relation to GDP is lower than the global average

The data indicates that the G7 carbon emission levels remain at a high level and exceed the global average on a per capita basis. Due to the strong G7 economies, the annual CO2-Emissions in relation to GDP are lower than the global average.

Focusing on MSME carbon energy emission could have significant effects. An iea study estimates, that MSMEs take up around 13% of the global energy demand. The findings suggest that through cost-effective energy efficiency measures MSMEs could save up to 22 EJ per year.\* The improvements in energy efficiency can be of considerable value to the G7 economies, societies, and MSMEs themselves.

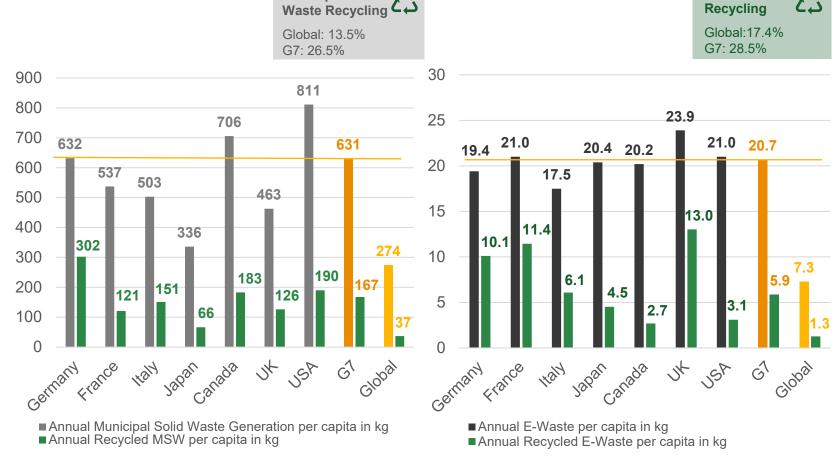


(E-) Waste generation is a significant environmental factor Waste generation and electronic waste in G7 at a similarly high level and well above the global average

High waste levels in G7 require efforts around recycling and waste avoidance

In terms of recycling, the G7 are above the global average, but given the high volumes of waste, there is clear potential here

\*Global: Recycling rates based on industrialized countries, actual average likely to be significantly lower



Source: Kaza et. al (2020), Sensoneo (2022)

Source: Forti, Baldé. Kuehr & Bel (2021)

ICT have a considerable resource demand but also offer innovative digital solution to increase energy efficiency Harnessing digital technologies and promoting energy efficient digital infrastructure could significantly reduce the environmental footprint

# 4-6%

of global electricity consumption was accounted for by ICT\* (estimate of UK Parliament Post, 2022)

\*Evidence on the energy use of ICT is limited, and existing estimates are uncertain

Despite the fact that digital technologies can reduce and optimize energy use across sectors, ICT infrastructure and devices themselves consume considerable amounts of energy (mostly electricity). An estimated 4-6% of global electricity consumption was accounted for by data centers, communication networks, and user devices in 2020.\*

Improvements in energy efficiency allowed ICT tasks to be performed with less energy consumption. As a result, despite the growth in demand, ICT energy usage has remained relatively flat over the past decade. Due to the high electricity use in the ICT sector, ICT energy demand has a strong correlation with the global electricity mix. Decarbonizing the electrical grid has therefore an immediate effect on the environmental footprint of ICT. Through the implementation of energy efficient digital infrastructure such as Fiber Networks and 5G, the energy efficiency of ICT could be further improved.

Simultaneously, by providing innovative solutions digital technologies offer enormous potential to cut global emissions. A GeSi study estimates, that by 2050, digital technologies could reduce global emissions in three of the most polluting sectors: energy, materials, and mobility by 20%.\*\*

## Climate protection is already institutionally anchored

G7 countries have installed overarching institutions for energy and infrastructure, which provide support for climate protection measures for MSMEs

All G7 countries established institutions supporting the implementation of climate protection and energy efficiency policies. The different backgrounds and scopes of the institutions illustrate the diversity of the matter and how a range of stakeholders are already involved.

Germany	Bundesnetzagentur
France	COMMISSION DE RÉGULATION DE L'ÉNERGIE
Italy	AGENZIA NAZIONALE PER LE NUOVE TEONOLOGIE, L'ENERGIA E LO SVILUPPO ECONOMICO SOSTENIBILE
Japan	経済産業省 資源エネルギー庁 Agency for Natural Resources and Energy
Canada	Canada Energy Régie de l'énergie Regulator du Canada
UK	<b>ofgem</b> Making a positive difference for energy consumers
USA	Independent Statistics @ Analysis           U.S. Energy Information           Administration           *List is not exhaustive



## Objectives, overview and structure of the toolkit

Toolkit to support digital technologies for sustainability in MSMEs

## Toolkit entails measures to reduce the environmental footprint

The G7 administrations receive concrete measures to support MSMEs in interlinking digitalization and sustainability

The Toolkit...

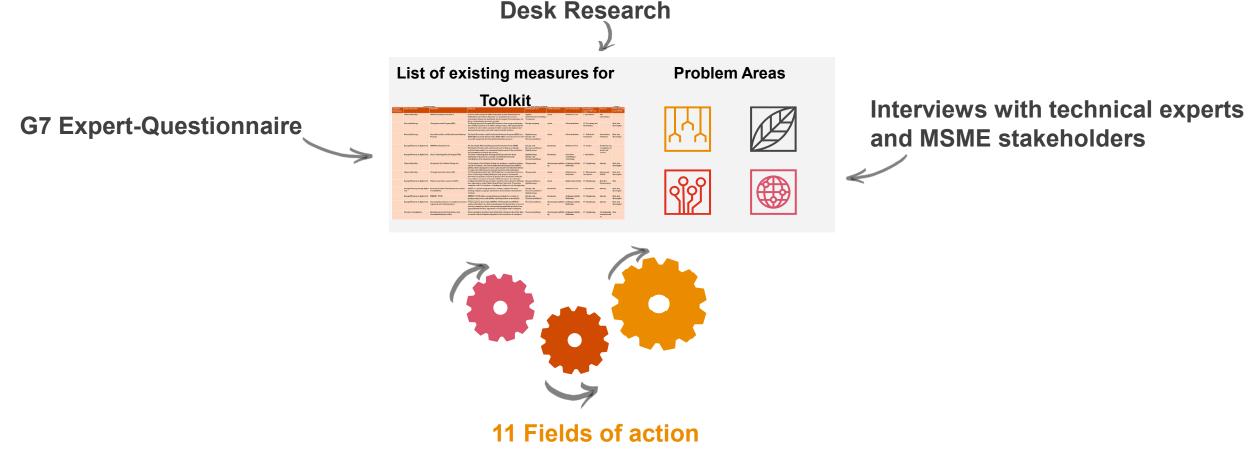
- ... shows **the potential of digital technologies and political measures** to support the private sector, especially MSMEs, to make better use of digital technologies to **reduce their environmental footprint**
- ... contributes to **improve environmental protection** and achieve climate neutrality
- ... provides **use cases** and presents model projects
- ... highlights economic incentives for MSMEs
- ... takes into account national and contextual differences

The main factors are:

- **Broad Impact:** The measures reflect the diversity of sectors and the different types of MSMEs
- Low-threshold: The implementation of the measures requires minimal effort, are as unbureaucratic as possible and easily understood
- **Cost-benefit factor:** Lowest possible costs for administration and MSMEs while simultaneously providing great practical advantages.

## A step by step approach defines 11 fields of action

A list of measures and problem areas were compiled by collecting input from multiple sources. These findings are the foundation for the development of the fields of action



A list of measures was compiled from research and surveys The list collects a range of information and serves as foundation for the toolkit

#### **G7** Expert-Questionnaire

- Provides insights from an administrative perspective
- Illustrates national policy preferences ٠
- Highlights existing policies and approaches
- Further policy requirements are identified ٠

#### **Desk Research**

- Additional measures are identified
- Creation of a data set to identify strengths and areas of need
- Policy measures are categorized for commonalities and differences



#### List of existing measures for Toolkit

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	Rosovable Except	Enorgy Innovation Program (EIP)	The Excerg Incordion Program [EP] indexect class energy to baseling to that will help Cando most its dimote change targets, while supporting the tradition to know-carbon eccourse). It finds recently, development and demonstration projects, and other related extenditic schelling.	Europiecescogung	Annia	Fördenssbaskne	D - Forechung und Exterichtung		Nok, sber ilbertragbar
		Smort Reservables and Electrification Pathways Program	The Smart Penerubles and Electrification Parlenge Program (SREPs) is a 1964 million program which provides 1962 million over four years for more renormable energy and electrical grid modernization projects	Digitalisiorang Enorgio-und Reconversatifizionz	Annia	Fördenssbaskne	F - Fickalieche Instrumente		Nois, sher Wortrogbor
	Energy Efficiency of digital tech	SMM Prioritization Tools	The Sectionable Mixtonials Missogenean Prioritization Tools (IMM Prioritization Tools) on life cyclo-based tools to help were identify potential apportantics for uninsemutal improvement in the production and concentration of apode and services	Energie- und Receverconstiticions i Digitalicioreng	Information	Phillion / Tool	0 - Anduro	Production and concemption of goods and particus	
	Energy Efficiency of digital tech	Closs Tocheology Data Stratoge (CTDS)	The Class Technology Data Strategy (CTDS) provide: the latert information to measure the economic, environmental and recital contributions of the cleartech sector in Clands.	Digitalicieng Energia-und Recources/Noine		Kaow-How Versittlang? Versetzung	I - Information		
	Clinate Neutrality	Greenboure Gas Pathetine Pricing Act	The Groundware Gas Pathetics Pricing Act, mandates a regulatory trading optime for industry – the Indexial Darport-Disord Pricing System (DDP3) (2013), which is designed to ansars a parice incentive for indextrait minimum to endex the GMC endicident and new inservice with matchings	Übergeordset	Uncetangeverpflicks 14	Ordnangsrechtlicke Misteshine	R - Regularung		Nois, alter Wortragbar
	Clinate Neutrality	Strategic Incention Fund's (SF)	The Strategic Innovation Fund's (SF) objective is to spar innovation for a better Canada by providing funding for large projects and national innovation ecosystems. Forecast as projects that decadanals demestic better underset in cannot of Canada's 2020 providence once emicrone	Übergeordset		Markthasiete Mafealane	E - Ökensmische kolrumente		Nein, über übertragbar
	Everys Efficiency of digital tech	Climate neutral data centres by 2000	Leading cloud infrastructure providers and data costs: operators in Europe have signed up to a joint Climate Nestral Data Centre Pact. Twenty-five companies and 17 accociations - including the Alliance for the Drangthesing	Energiaceatilizione / Digitaliziareng	Anrole	Digitals Infrastraktar	R · Regularong	Betrober Reckenzentren	Noin
	tuch .	Electronic Product Environmental Accountment Tool (EPEAT)	EPEAT is a system to help perclosers enskets, compare and exist desistop competent, hiptops and monitors based on their unitramental strabutes	Energia- and Reconstruction / Digital cloring		Physforn / Teel	I - Information		Nole, sber übertragbar
	Energy Difficiency of digital tech	ENERGY STAR	ENDPGY STAR defines energy efficiency standards for a variety of products and services, and qualifies specific products as meeting the	Energie- and Recommendations /		Ordningsrechtliche Materaline	R - Regulierwy		Nein, aber ikbertragbar
		Government purchasers are required to process registered and verified products	Foderal species must require ENERGY STAR qualified and EPEAT- registrand products in contract specifications for the pardness or lease of percent comparison products, makes pardialize polyticable products from spacey Ehabet Pardness Agroenests or Government-Vide Acquisition	Recources/Noixed	Uncetongeverpflichts 1-3	Ordningsrechtlicke Mistenhine	R - Regularong		Nois, sbur Ubortragbar
		Information provision from internet and telecommunication providers	Internet and phone providers must inform their consumers about their data use and its embors footprint equivalent to mise sourceess of consumers		Unostemgorospilidita 19	Ordnangsrochtlicks Motivalues	R - Regulierung	Telebonmanika Historiusterselim eti	Noin

#### Interviews with technical experts and MSME stakeholders

- Interviews with experts and MSME stakeholders
- Highlights the needs of the private sector, especially MSMEs
- Displays existing practices and technical solutions
- Evaluation of opportunities and risks

#### Bottom-Up Status quo and needs



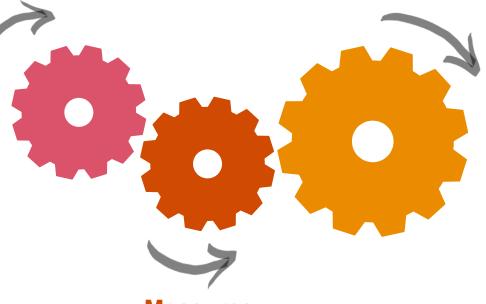
**Top-Down** Status quo and needs

### The list of measures is the foundation for 11 fields of action By drawing on existing G7 policy measures, the fields of action recognize established practices

#### Categories

Through the lens of **the 7 conceptual categories**, desk research, surveys with MSME-Stakeholders and experts from the G7 administrations were conducted.

- 1. Climate Neutrality
- 2. Resource Consumption
- 3. Energy Efficiency through Digital Tech
- 4. Energy Efficiency of Digital Tech
- 5. Renewable Energy
- 6. Circular Economy
- 7. Innovation Promotion



#### Measures

A list consisting of **112 measures** aiming to reduce the environmental footprint through digital means from the different G7 countries was compiled.

#### **Fields of action**

**11 fields of actions** are identified, drawing on G7 policies collected in the list of measures.

The fields of action address the identified problem areas Areas of need and potential for effective measures are highlighted through the research



Potential to cut MSMEs energy consumption

MSMEs absorb a significant share of the global energy consumption. The toolkit proposes **practical tools to increase the energy efficiency of MSMEs.** 

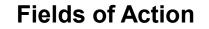


#### **MSMEs are drivers of innovation**

MSMEs are the backbone of the G7 economies and a main source for innovation. MSMEs are key to developing new digital solutions. **The fields of action provide sandboxes for experimentation**, where innovative ideas can blossom. )



The G7 have high emissions levels The annual carbon emissions and the waste production of the G7 countries exceed the global average. Measures boosting the circular economy and renewable energies can leverage the potential.





#### ICTs have a high energy consumption

Measures support the ongoing improvements in the energy efficiency of ICT. Simultaneously, by 2050, **digital technologies could reduce emissions** in three of the most polluting sectors: energy, materials, and mobility **by 20%.**\*

## The fields of action consist of a wide array of digital solutions applied throughout the G7

Digital technologies present a multitude of solutions to reduce the environmental footprint

#### **Fields of action**

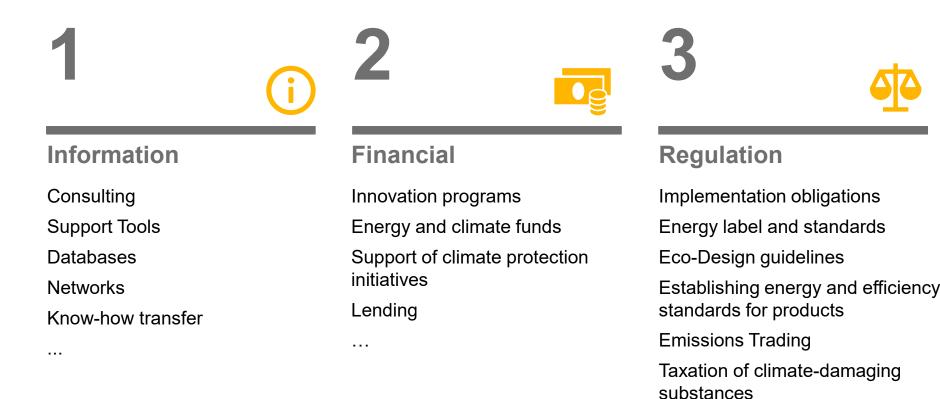
- Support decarbonization and carbon free business models
- 2. Increase data transparency
- 3. Harmonize data sharing
- 4. Promote the sustainable use of AI
- 5. Implement energy efficient digital infrastructure
- 6. Increase energy efficiency of clouds and data centers

- Promotion of Eco-Design in digital services and products
- 8. Promote a **circular economy** through digital tools
- 9. Increasing energy efficiency in the **workplace**
- 10. Digitization of the **energy grid**
- 11. Bring innovation into MSMEs

Each field of action is supported through three mechanism and implementation examples from the G7

## The toolkit acknowledges country-specific differences

Each field of action is structured into three implementation mechanisms, which reflect the multitude of policy options in the G7







Measures to improve the environmental footprint of MSMEs through digital technologies

### Preliminary note

The following measures showcase examples from the G7 countries of how MSME can be supported in terms of information, finance and regulatory measures in the 11 fields of action identified as most relevant for MSME.

The scope is to highlight the 11 fields of action in three different layers as laid out on pages 20 to 22.

For simplicity, only one example for each level is given. This does not mean that there could not be equivalent legislation or campaigning in other G7 countries, nor does it mean that policies can or must be adapted or incorporated into the overall policy framework of each G7 country.

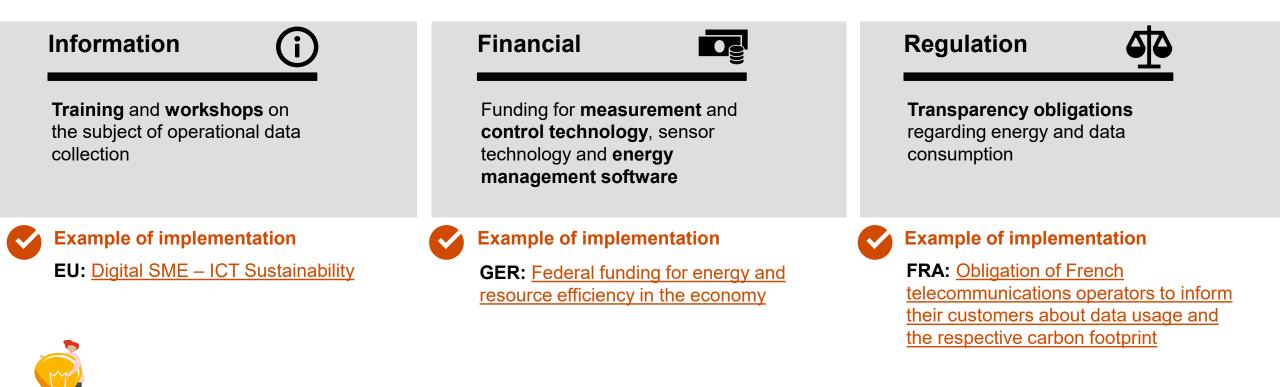
## Field of action 1: Support decarbonization and carbon free business models





Through a price on carbon Canada alone **could cut carbon pollution by 80 to 90 million tones a year**, once all provinces and territories implement systems that meet the federal standard.\* From this, concrete internal measures can be derived to **improve energy efficiency** in the company, which also bring economic competitive advantages.

### Field of action 2: Increase data transparency



Through digital technologies data can be collected and analyzed automatically. An automated data collection process captures measurements from a physical system and stores or displays them without manual intervention. This process allows companies to make strategic decisions in real time. Deep insights are gained from data, opening up a range of innovative opportunities to support sustainable practices.\*

## Field of action 3: Harmonize data sharing





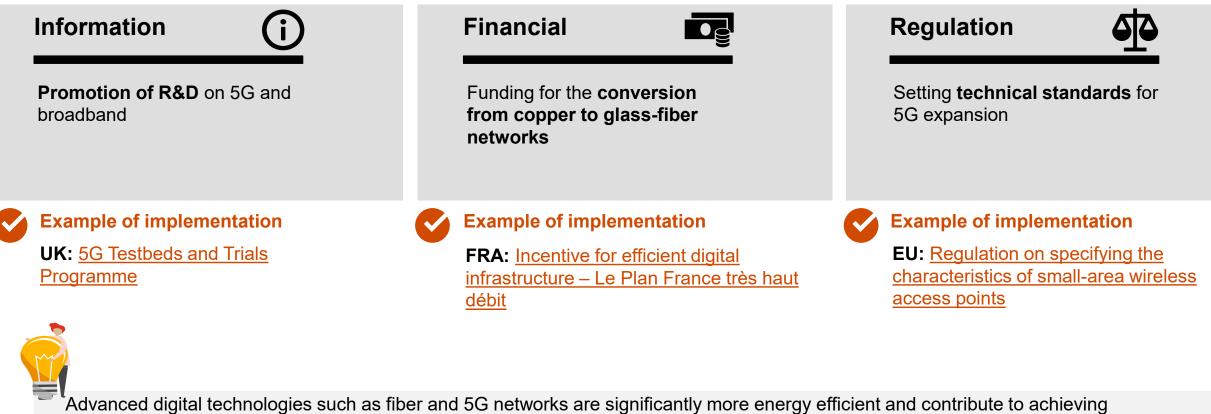
Reliable and trustworthy technical infrastructure, data architecture, rules for data access and use **facilitate sustainable data exchange among companies**. Digital technologies such as artificial intelligence can harness the wealth of data to achieve significant advances in energy and resource efficiency. \*

## Field of action 4: Promote the sustainable use of AI



With its ability to offer detailed insights into multiple aspects of a company's carbon footprint and quick cost-saving opportunities, Al represents a promising avenue to accelerating sustainable transformation and reducing expenses. A BCG study estimates, that AI could reduce greenhouse gas emissions by 5% to 10% globally by 2030.\*

## Field of action 5: Implement energy efficient digital infrastructure



sustainability on a large scale. Pure fiber-to-the-home (FTTH) networks are shown to use **up to 3 times less power than copperbased** vectoring/super-vectoring networks and up to 6 times less power than cable TV networks when in operation.\* Using 5G technology could bring down carbon emissions **by nearly 80%**.\*\*

## Field of action 6: Increase energy efficiency of clouds and data centers



<sup>\*</sup>Efficiency improvements of cloud and data centers can counteract the rising demand for data center services and the resulting increase in energy demand. For example, the Eco-Design requirements for servers and data storage products set out by the European Commission is estimated to result in **annual energy savings of approximately 9 TWh**.\*

## Field of action 7: Promotion of Eco-Design in digital services and products



<sup>\*</sup>The European Environment Agency defines Eco-Design as "the integration of environmental aspects into the product development process, by balancing ecological and economic requirements. Eco-Design considers environmental aspects at all stages of the product development process."\* Eco-Design principles can help with reducing the amount of processing needed and increase device longevity, lowering the impact on resources and energy usage.

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## Field of action 8: Promote a circular economy through digital tools





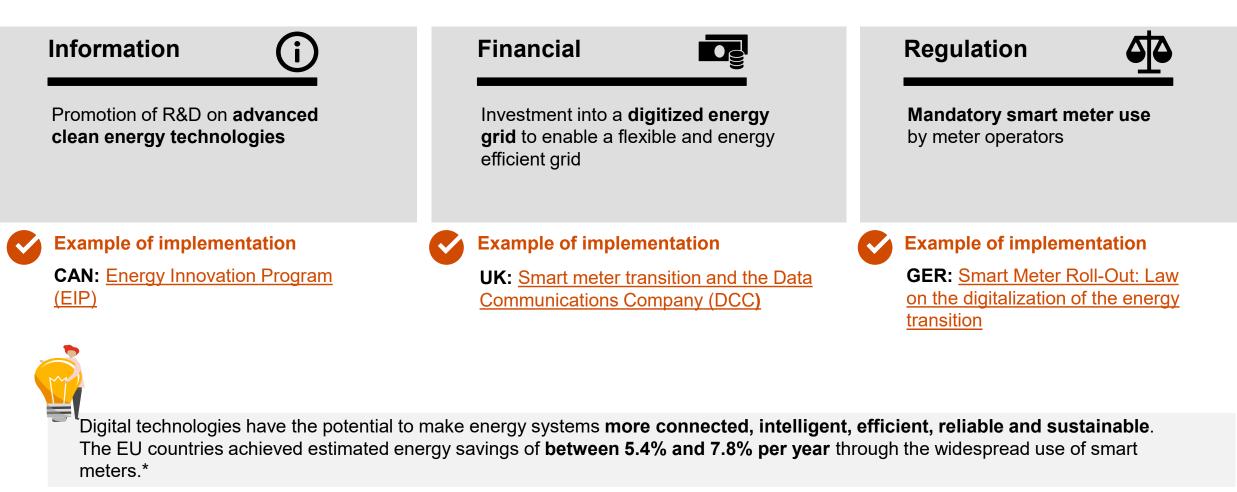
Emerging digital technologies such artificial intelligence (AI), blockchains, and the Internet of things (IoT) can play a key role in the transformation towards a circular economy. They provide the foundation for innovative business models, which promote sustainable consumption patterns and recycling and recovery of materials.\*

## Field of action 9: Increasing energy efficiency in the workplace



<sup>°</sup>Cost-effective energy efficiency measures can raise the considerable energy savings potential at MSMEs. In Germany, for example, MSMEs can generate **savings of up to 30% in a short time with the help of energy efficiency advice**.\*

## Field of action 10: Digitization of the energy grid



## Field of action 11: Bring innovation into MSMEs



<sup>b</sup>MSMEs are very active innovators. According to the European Patent Office (EPO), around 21% of patent applications filed come from small or medium-sized enterprises.\*



## List of abbreviations and references

Toolkit to support digital technologies for sustainability in MSME

## List of abbreviations

AI	Artificial Intelligence
BMDV	Federal Ministry for Digital and Transport
MSMEs	Micro, Small and Medium-sized Enterprises
EEA	European Environment Agency
EJ	Exajoule
GeSI	Global e- sustainability Initiative
GDP	MSMEs
ІСТ	Information and communications technology
ΙοΤ	Internet of Things
IEA	International Energy Agency
kg	Kilogram
MWh	Megawatt hour
R&D	Research and Developern
tCO2e	Tonnes (t) of carbon dioxide (CO2) equivalent (e)
TWh	Terawatt hour

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